

Swim Central Update - February 2021

The way Swim Central looks for Club Administrators will change 17 February 2021.

See below images with highlighted changes

NEW LOOK TO YOUR CLUB'S SWIM CENTRAL ENTITY PAGE

Club Admins - The Entity Management icon in Swim Central is now 'Administration'.

9	swim central						
	Shopping Cart	Hi Parent, Here's your swim central Dashboard					
2	Messages						
*	Events	Some purchases are awaiting payment	Review				
Ō	Results	Parent NAME's Certificate documents expired 147					
岸	Store	Parent NAME's Certificate documents expired 147 days ago Review					
÷	Profiles	Events closing soon					
P	Accreditations	Lyenta closing soon					
•	Groups						
9	Locate an Event						
•	Administration	Events attending					
¢\$	System						
?	Help						

What has changed? NEW LOOK ADMINSTRATION DASHBOARD

Navigation panel colours are different between pages **Dark Blue** - *Administration* **Light Blue** - *Personal profile* Quick Access to commonly used 'Admin' icons - **Events, Products, Members, Events, Reporting. All entity icons now found under 'About'**

'Notifications' outstanding items requiring club administrator action - Missing club details, Refund approval, Sports Vouchers, Document approval, Member messages. **Select '>'** to review & action the listed items.

'Status' drop down shows a list of current events hosted by your club and active products.

To exist Administrator mode Select '**Profile icon'** (**1**) or '**Back to Profile'** under Admin Home.

9	swim central								tanya.matic@sa.	swimming.	org.au Log Out
	Back to Profile	Back to Legacy Selector									
-	Admin Home	South Australia		*				Sear	ch for club / member Q	·	
	Products	Swimming Australia / South Australia						3	notifications		
	Members ACTIVE MEMBERS		1 LIVE EVENTS			\$0 ACCOUNT BALANCE		То	day		
	Events							•	There are 2 purchase refunds requiring assessment	>	
¢	Reporting	Status		Attendees	Date	Events	- Events	•	There is 1 voucher awaiting assessment	>	
R	Coaching)pen & MC Championships	Attendees	19.2.2021	• Live	Products		You have 1 new message to review	>	
	About (Legacy Home)	South Australia		4	17.2.2021		Descendants				
8	Help		View All								
											Dees 1 of 3

Whats' New



HELP DESK	-	Administration
HELF DESK	O o	System
	?	Help

- Click on the new **'Help'** icon New centralized online Helpdesk is now live in Swim Central and will continue to evolve at <u>https://support.swimming.org.au</u>
- For state specific help <u>https://sa.swimming.org.au/swim-central</u>

	Submit a request Sign in
ral Suppo	ort Centre
	Q
Parents	Club Admin
	ral Suppo Parents

Can't find the help you are looking for

Select 'Submit a request' complete the form with details of your inquiry and select 'Submit'

Sentral	Submit a request Sign in
Swim Central Sup	oport Centre
How can we help you?	Q
Swimming Australia Online Support Portal > Submit a request	
Submit a request	
Your enail address	
What does your query relate to? (optional)	
Subject	
Description	
Please error the details of your request. A member of our support still will request as soon as possible.	
Customer's Priority (optional)	
Attachments (optional) Add file in drap file here	
S.col	