

## HOW TO REGISTER & PURCHASE MEMBERSHIP IN SWIM CENTRAL

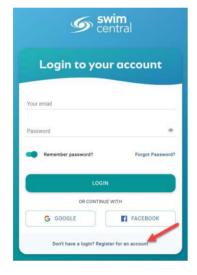
To join Swim Central as a brand-new member, please follow the below steps to register and login.

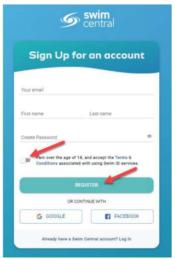
\*\*\*Please note, if you are registering an account for your child who is under 18, you must first register yourself and then create a family group, whereby you will then be able to add your child into your family group. More details below.

Please go to Swim Central located at: https://swimcentral.swimming.org.au/

Look to the bottom of the sign in window and click on Register for an account enter your e-mail, your name and create a password.

Accept the T&Cs then select Register.





A confirmation email will be sent to the registered email address from <a href="mailto:noreply@swimming.org.au">noreply@swimming.org.au</a>. You will need to access your inbox and click the confirmation link in the email before proceeding. \*\*Please check your spam/junk folders if you do not see an e-mail in your inbox within a few minutes.

Select Return to Swim Central from the e-mail to confirm your e-mail address.





A new window will pop up to show you that confirmation was a success. Select **Return to Log in** 



The system login screen will appear. Enter your newly registered e-mail and password then select Login.

If you are the parent/guardian of a family group, follow the steps <u>Here</u> to set up your group.



## HOW TO PURCHASE A MEMBERSHIP IN SWIM CENTRAL

Revised 30/06/2020

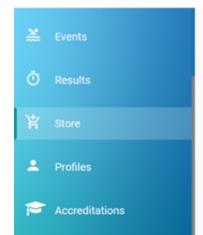
To become a member of a club you will need to purchase a membership product with the club/ organisation.

*If you are an individual member not attached to a family group buying a membership for yourself,* **Login** to Swim Central & select **store** from your personal dashboard.

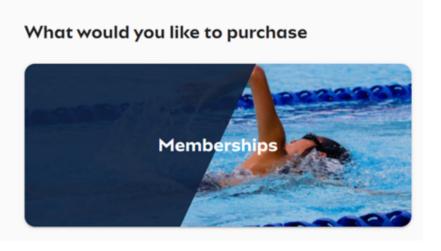
If you are the Head of a family group buying a membership for yourself and a child/dependant, Login to Swim Central, Unlock your family group administration PIN & select store



From the menu options on the left-hand navigation panel, select **Store**. 'What would you like to Purchase?' with different categories, select **Memberships** 



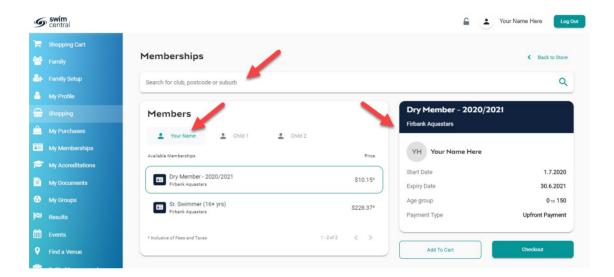
swim central





\*\*Please note for every member under the age of 18 a guardian/parent must also become a member.

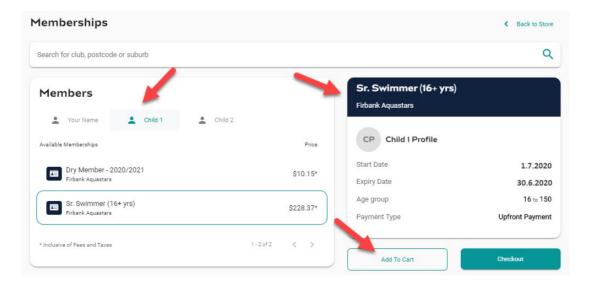
**To start purchase a guardian membership for yourself,** you will see your name at the top. search for the name of the CLUB you would like to purchase memberships with. Select your **membership** & click, to view membership details on the right. Select **Add to Cart**.



## If you are shopping for children in your family group.

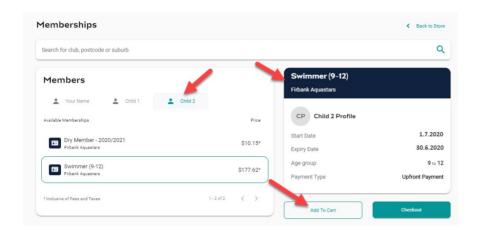
Select the tab with the child's name you are shopping for.

Search for the name of the CLUB you would like to purchase memberships with. Select the appropriate membership & click to view membership details on the right. Once you have the correct membership selected, click Add to Cart.





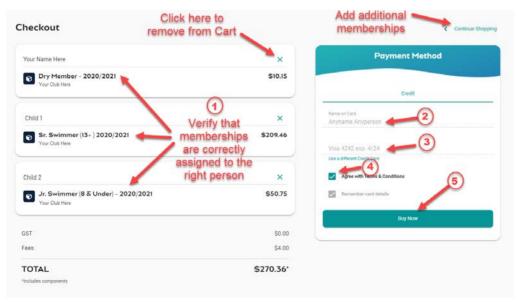
Continue to add memberships to your cart by selecting the member tab and then finding the appropriate membership then adding to cart as required.



Once you have selected memberships for your family verify that the correct number of items are in Shopping Cart at the top left. Select **Checkout** 



A summary of your cart contents will be displayed. Each membership product will have the membership type, club name and member name to whom each membership is assigned. Follow steps 1-5 to complete the payment.

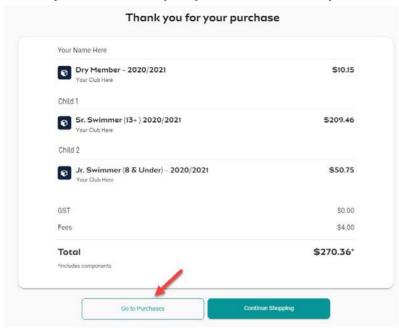


- 1. Confirm the details of each membership per member name to make sure you have the correct membership for each person,
- 2. Enter your payment details name on card
- 3. Enter your payment details card number, expiry date & CVC
- 4. Read and agree to the T&Cs,
- 5. Select **Buy Now** to complete your purchase



Payment confirmation.

- \*If your payment is not successful, you will see a red box at the bottom of the screen notifying you of the action needed to complete a successful transaction.
- \*\*If your membership requires a document upload.



An invoice will be e-mailed to you upon purchase completion for your records.